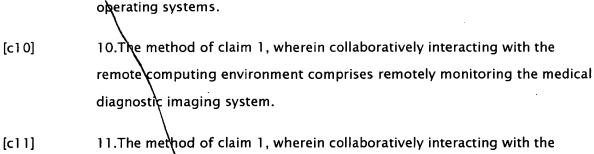
		Claim	S
any any	[c1]		1.A method for remotely <u>servicing</u> a medical diagnostic imaging system, the method comprising:
	, .		providing a shared computing environment for a remote computing system
			coupled to a medical diagnostic imaging system; and
	)		collaboratively interacting with the remote computing system via the shared
		,	computing environment to service the medical diagnostic imaging system.
	[c2]		2.The method of claim 1, wherein providing the shared computing
			environment comprises facilitating user collaboration between a plurality of
			remote computing systems via a network.
	[c3]		3. The method of claim 2, comprising communicating through the Internet.
	[c4]		4. The method of claim 1, wherein providing the shared computing
			environment comprises providing a shared interface to interact with the
			remote computing system.
	[c5]		5. The method of claim 4, wherein providing the shared interface comprises
			providing shared control of the remote computing system via the shared
			interface.
	[c6]		6. The method of claim 4, wherein providing the shared interface comprises
			simulating a graphical user interface of the remote computing system.
	[c7]	•	7.The method of claim 6, wherein simulating the graphical user interface
			comprises capturing screen data for a screen of the remote computing
			system.
	[c8]		8.The method of claim 1, wherein providing the shared computing
			environment comprises capturing, transmitting and caching screen data
			between the remote computing system and a desired computing system via
			the shared computing environment.
	[c9]		9.The method of claim 1, wherein providing the shared computing

environment comprises facilitating communication between a plurality of



- remote computing environment comprises remotely executing a service procedure for the medical diagnostic imaging system.
- [c12] 12. The method of claim 1, wherein collaboratively interacting with the remote computing environment comprises remotely controlling a service program disposed on the remote computing system.
- [c13] 13. The method of claim 1, wherein collaboratively interacting with the remote computing environment comprises remotely interacting with a user of the medical diagnostic imaging system.
- [c14] 14. The method of claim 13, comprising remotely guiding the user through a service procedure by collaboratively interacting with a shared graphical user interface viewable by the user and by a remote service technician.
- [c15] 15. The method of claim 1, wherein collaboratively interacting with the remote computing environment comprises interacting with a UNIX operating system.
- [c16] 16.A method for remotely training persons having a medical diagnostic imaging system, the method comprising:

  providing a collaborative computing environment between a trainee and a remote trainer for a medical diagnostic imaging system; and interactively instructing the trainee via the collaborative computing environment.
- [c17] 17. The method of claim 16, wherein providing the collaborative computing environment comprises interacting with a UNIX operating system.

[c18]	\ 18.The method of claim 16, wherein providing the collaborative computing
	environment comprises providing a shared user interface.
[c19]	19.The method of claim 18, wherein providing the shared user interface
	comprises capturing, transmitting and caching screen data between
	computing systems for the trainee and the trainer.
[c20]	20.The method of claim 18, wherein providing the shared user interface
	comprises providing mutual operability of an application configured for
	training the trainee.
[c21]	21.The method of claim 18, wherein providing the shared user interface
	comprises simulating a graphical user interface for the medical diagnostic
	imaging system.
[c22]	22.The method of claim 21 wherein simulating the graphical user interface
	comprises:
	capturing screen data for a display of the medical diagnostic imaging
	system; and
	transmitting the screen data to a remote display of the remote trainer.
[c23]	23. The method of claim 16, wherein interactively instructing the trainee
	comprises remotely interacting with an operating system for the medical
	diagnostic imaging system.
[c24]	24.The method of claim 23, wherein remotely interacting with the operating
[624]	system comprises platform-independently interacting with the operating
	system.
[c25]	25. The method of claim 16, wherein interactively instructing the trainee
	comprises remotely initiating events in the medical diagnostic imaging
	system.
[c26]	26.The method of claim 16, wherein interactively instructing the trainee
	comprises remotely responding to operations of the medical diagnostic
	imaging system.
	\

